

## Year End Feedback on the Better Care Fund in 2016-17

Selected Health and Well Being Board:

Stockton-on-Tees

### Part 1: Delivery of the Better Care Fund

Please use the below form to indicate what extent you agree with the following statements and then detail any further supporting information in the corresponding comment boxes.

Statement:	Response:	Comments: Please detail any further supporting information for each response
1. The overall delivery of the BCF has improved joint working between health and social care in our locality	Strongly Agree	Very strong and effective relationships have been formed across health, social care and the VCSE. There are strong governance arrangements in place which form the foundations of the strong decision making across all partner organisations.
2. Our BCF schemes were implemented as planned in 2016/17	Agree	Good progress has been made across all schemes for 2016/17. Timescales have slipped slightly for some schemes but these will be updated within the 2017/19 plan.
3. The delivery of our BCF plan in 2016/17 had a positive impact on the integration of health and social care in our locality	Strongly Agree	One of our strengths continues to be partnership working across all organisations in the sector including the VCSE. The MDS Service has continued to grow and now includes more services such as Falls Prevention Service, PICLS and Housing Occupational Therapy.
4. The delivery of our BCF plan in 2016/17 has contributed positively to managing the levels of Non-Elective Admissions	Agree	Currently not achieving against our BCF 2016/2017 Plans, although the over 65 age group have the lowest growth in 2016/17 in comparison to 2015/16. A number of schemes are currently in place for 2017/18 across health and social care to help reduce NEA's. We are constantly evaluating schemes to see if there is more that can be done to strengthen schemes.
5. The delivery of our BCF plan in 2016/17 has contributed positively to managing the levels of Delayed Transfers of Care	Agree	Currently not achieving against our over ambitious 2016/17 BCF targets, although our actual DTOC figures have decreased by 35% from Q3 2016/2017. Due to changes in the way NTHFT are now reporting and recording their DTOC there is ongoing discussion between NTHFT and SBC regarding the number of delays due to Social Care and if these are accurately attributed. We have a number of schemes in place which are intended to reduced DTOC levels including the
6. The delivery of our BCF plan in 2016/17 has contributed positively to managing the proportion of older people (aged 65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services	Agree	We are making good progress in this area, especially since the reconfiguration of the Assessment Reablement Team (ART) in August 2016. The demand for Reablement Services is increasing as we aim to move towards providing most people with the option to be rehabilitated before determining if they have a requirement for long term social care.
7. The delivery of our BCF plan in 2016/17 has contributed positively to managing the rate of residential and nursing care home admissions for older people (aged 65 and over)	Neither agree nor disagree	Currently not achieving against our 2016/17 BCF targets. Internally we are looking into this as it is felt that there could be a data quality issue with the way in which this information is currently recorded on our Care Management system.

**Part 2: Successes and Challenges**

Please use the below forms to detail up to 3 of your greatest successes, up to 3 of your greatest challenges and then categorise each success/challenge appropriately

8. What have been your greatest successes in delivering your BCF plan for 2016-17?	Response - Please detail your greatest successes	Response category:
Success 1	The establishment of the Stockton Multi Disciplinary Service (MDS) has been a key area of success. The service aims to tackle the early intervention and prevention agenda by targeting over 65 year olds in Borough who have an unmet health and/or social care need. The service completes a holistic health wellbeing assessment and puts in low level services and aids to help reduce NEA's and delay the requirement for a package of long term social care. The service has continued to grow and now includes a number of other services which are also proving to be successful.	6. Delivering services across interfaces
Success 2	There have been numerous successes with our work relating to Dementia. Locally we are achieving our BCF targets as the % rate for people with a diagnosis of dementia has continued to increase. We have put in place numerous schemes to support carers, carer respite, social activities for people with dementia, raise general awareness of dementia and reduce the stigma associated with it.	5. Evidencing impact and measuring success
Success 3	Partnership working across Health, Social Care and VCSE continues to be an area of shared commitment and vision across all partners. We currently have strong Governance arrangements to support all BCF schemes and we are continuing to review this in order to ensure it is the most effective and efficient way of working for all partners.	2. Shared leadership and governance

9. What have been your greatest challenges in delivering your BCF plan for 2016-17?	Response - Please detail your greatest challenges	Response category:
Challenge 1	We continue to monitor and work toward reducing our NEA activity with partners across all sectors.	5. Evidencing impact and measuring success
Challenge 2	We have agreed locally to support the work of the Great North Care Record and all but one of our GP practices have signed the Information Sharing Agreement to support the share of Primary Care data with Acute services. However it was always our ambition that Social Care would also have appropriate access to primary care data but the regional group focus has only been health at this time. We are therefore working towards local ISA's.	7. Digital interoperability and sharing data
Challenge 3	We have been developing an extensive performance management framework during 16/17 for all BCF schemes.	5. Evidencing impact and measuring success

**Footnotes:**

Question 11 and 12 are free text responses, but should be assigned to one of the following categories (as used for previous BCF surveys):

1. Shared vision and commitment
  2. Shared leadership and governance
  3. Collaborative working relationships
  4. Integrated workforce planning
  5. Evidencing impact and measuring success
  6. Delivering services across interfaces
  7. Digital interoperability and sharing data
  8. Joint contracts and payment mechanisms
  9. Sharing risks and benefits
  10. Managing change
- Other